

| HEN Course # | Course Name  | Hours                  | CE Providers - Target Disciplines                   |  |  |   |  |                    |
|--------------|--|------------------------|---|--|--|---|--|--------------------|
|              |  |                        | ASWB<br>Association of Social Work Boards<br># 1182 | MARN<br>Massachusetts Association of Registered Nurses<br># PA 8 | HFA<br>Hospice Foundation of America             | CE Broker Approved Educational Provider for Florida<br>Board of Nursing<br># 50-11163 | NBCC<br>(National Board for Certified Counselors)<br>Approved Provider<br># 6420 | No CEs             |
|              |  |                        | Social Workers                                      | RNs  | RNs, Social Workers, Counselors, Funeral Service | RNs   | NCC: National Certified Cslr, CCMCH: Certified Clinical Mental Health Cslr       | Contact Hours Only |
| 1036         | A Cry for Help: Responding to Requests for Physician-Assisted Suicide                      | 0.6                    |   | X  |  |   |  |                    |
| 183          | Abuse, Neglect & Exploitation  | Contact Hours Only 0.5 |   |  |  |   |  | X                  |
| 665          | ADRs: Additional Development Requests  | 0.6                    |   | X  |  |   |  |                    |
| 1198         | Advanced Symptom Management  | 1.1                    |   | X  |  | X   |  |                    |
| 1095         | Advantages of Strength Based Assessments   | 0.5                    |   | X  |  |   | X  |                    |
| 218          | Adverse Events and Incident Reporting  | Contact Hours Only 0.3 |   |  |  |   |  | X                  |
| 192          | Adverse Medical Device Events  | Contact Hours Only 0.2 |   |  |  |   |  | X                  |
| 836          | After They Forget - The Thriving Spirit of Alzheimers                                      | 1.2                    | X   | X  |  |   | X  |                    |
| 650          | Appearances: Paranormal Experiences at the End of Life and in Bereavement                  | 1                      | X   |  |  |   | X  |                    |
| 571          | Because you've Never Died Before   | 3.9                    | X   |  |  |   | X  |                    |
| 1096         | Being a Wounded Healer   | 1.3                    | X   | X  |  | X   | X  |                    |
| 1231         | Billing/Coding: Best Practices and Navigating the Maze of Physician Billing                | 1.6                    |   | X  |  |   |  |                    |
| 1035         | Breaking Bad News  | 0.6                    |   | X  |  |   |  |                    |
| 1037         | Breaking the Code: Assuring Payment for Physician & ARNP Services to Hospice & PC Patients | 1.2                    |   | X  |  | X   |  |                    |
| 561          | Certification Prep. Course - Hospice Aides/Nursing Assistants                              | Contact Hours Only 3.9 |   |  |  |   |  | X                  |
| 194          | Children of Adult Hospice Patients   | 0.7                    |   | X  |  |   |  |                    |
| 835          | Choosing Hope at the End of Life   | 1.3                    | X   |  |  |   |  |                    |
| 1097         | Client Centered Care Plans with Minimal Paperwork  | 0.6                    |   | X  |  |   | X  |                    |
| 217          | Clinical Ethics at the Bedside   | 0.7                    |   | X  |  |   |  |                    |
| 223          | Communicating with Alzheimer's Patients  | 1.3                    | X   | X  |  | X   | X  |                    |
| 839          | Communication: An Act of Love  | 0.6                    |   | X  |  |   |  |                    |
| 837          | Compassion Fatigue: The Professional Caregiver's Dilemma                                   | 1.2                    | X   | X  |  |   |  |                    |
| 683          | CoPs Module 1  | Contact Hours Only 0.4 |   |  |  |   |  | X                  |
| 692          | CoPs Module 10   | Contact Hours Only 0.1 |   |  |  |   |  | X                  |
| 693          | CoPs Module 11   | Contact Hours Only .06 |   |  |  |   |  | X                  |
| 694          | CoPs Module 12   | Contact Hours Only 0.1 |   |  |  |   |  | X                  |
| 695          | CoPs Module 13   | Contact Hours Only 1.1 |   |  |  |   |  | X                  |

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| 696          | CoPs Module 14   | Contact Hours Only 0.5      |  |   |  |   |  | X                  |
| 697          | CoPs Module 15   | Contact Hours Only 1.1      |  |   |  |   |  | X                  |
| 698          | CoPs Module 16   | Contact Hours Only 0.5      |  |   |  |   |  | X                  |
| 699          | CoPs Module 17   | Contact Hours Only 0.7      |  |   |  |   |  | X                  |
| 700          | CoPs Module 18   | Contact Hours Only 0.8      |  |   |  |   |  | X                  |
| 701          | CoPs Module 19   | Contact Hours Only 0.6      |  |   |  |   |  | X                  |
| 684          | CoPs Module 2  | Contact Hours Only 0.7      |  |   |  |   |  | X                  |
| 702          | CoPs Module 20   | Contact Hours Only 0.7      |  |   |  |   |  | X                  |
| 703          | CoPs Module 21   | Contact Hours Only 1.2      |  |   |  |   |  | X                  |
| 704          | CoPs Module 22   | Contact Hours Only 0.3      |  |   |  |   |  | X                  |
| 705          | CoPs Module 23   | Contact Hours Only 0.2      |  |   |  |   |  | X                  |
| 706          | CoPs Module 24   | Contact Hours Only 0.8      |  |   |  |   |  | X                  |
| 707          | CoPs Module 25   | Contact Hours Only - varied |  |   |  |   |  | X                  |
| 685          | CoPs Module 3  | Contact Hours Only 1.3      |  |   |  |   |  | X                  |
| 686          | CoPs Module 4  | Contact Hours Only 1.8      |  |   |  |   |  | X                  |
| 687          | CoPs Module 5  | Contact Hours Only 1.1      |  |   |  |   |  | X                  |
| 688          | CoPs Module 6  | Contact Hours Only 1.8      |  |   |  |   |  | X                  |
| 689          | CoPs Module 7  | Contact Hours Only 0.5      |  |   |  |   |  | X                  |
| 690          | CoPs Module 8  | Contact Hours Only 0.1      |  |   |  |   |  | X                  |
| 691          | CoPs Module 9  | Contact Hours Only 1.3      |  |   |  |   |  | X                  |
| 829          | Cultural Considerations at the End of Life   | 1                           | X  | X   |  | X   | X  |                    |
| 195          | Decision Making and Advance Directives   | 0.7                         |  | X   |  |   |  |                    |
| 227          | Depression in the Dying  | 1.2                         | X  | X   |  | X   | X  |                    |
| 1075         | Describing Functional Status: Beyond KPS/PPS and Adult Failure to Thrive Syndrome      | 1.1                         |  | X   |  | X   |  |                    |
| 666          | Determining Terminal Status: Dementia Due to Alzheimer's Disease and Related Disorders | 0.7                         |  | X   |  |   |  |                    |
| 193          | Effective Communication  | 1                           | X  | X   |  | X   | X  |                    |
| 677          | ELNEC: Communication in Palliative Care  | 0.8                         |  | X   |  |   | X  |                    |

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| 820          | ELNEC: Cultural Considerations in Palliative Care              | 1                      | X  | X   |  | X   |  |        |
| 821          | ELNEC: Ethical Issues in Palliative Care                       | 1                      | X  | X   |  | X   |  |        |
| 676          | ELNEC: Final Hours of Life                                     | 0.9                    |  | X   |  |   | X  |        |
| 822          | ELNEC: Introduction to Palliative Care Nursing                 | 0.9                    |  | X   |  |   |  |        |
| 823          | ELNEC: Loss, Grief and Bereavement                             | 0.9                    |  | X   |  |   | X  |        |
| 819          | ELNEC: Pain Management in Palliative Care                      | 1.1                    | X  | X   |  | X   |  |        |
| 818          | ELNEC: Symptom Management in Palliative Care                   | 0.8                    |  | X   |  |   |  |        |
| 655          | Emergency / Disaster Management                                | Contact Hours Only 0.6 |  |   |  |   |  | X      |
| 206          | Explaining Hospice to Patients and Families                    | 0.6                    |  | X   |  |   |  |        |
| 841          | Exploring Your Own Legacy.. A Look at Ethical Wills            | 1                      | X  |   |  |   |  |        |
| 1240         | Fire and Electrical Safety                                     | Contact Hours Only 0.2 |  |   |  |   |  | X      |
| 215          | Fraud and Abuse Issues - Corporate Compliance                  | 0.8                    |  | X   |  |   |  |        |
| 182          | Grief and Loss   | 1.4                    | X  | X   |  | X   | X  |        |
| 413          | HFA: Caregiving and Loss: Family Needs, Professional Responses | 1                      |  |   | X  |   |  |        |
| 415          | HFA: Living with Grief: After Sudden Loss                      | 1                      |  |   | X  |   |  |        |
| 414          | HFA: Living with Grief: Alzheimers                             | 1                      |  |   | X  |   |  |        |
| 412          | HFA: Living with Grief: At Work, At School, At Worship         | 1                      |  |   | X  |   |  |        |
| 418          | HFA: Living with Grief: Before and After Death                 | 1                      |  |   | X  |   |  |        |
| 420          | HFA: Living with Grief: Coping with Public Tragedy             | 1                      |  |   | X  |   |  |        |
| 416          | HFA: Living with Grief: Ethical Dilemmas at the end of Life    | 1                      |  |   | X  |   |  |        |
| 419          | HFA: Living with Grief: Loss in Later Life                     | 1                      |  |   | X  |   |  |        |
| 417          | HFA: Living with Grief: Pain Management at the end of Life     | 1                      |  |   | X  |   |  |        |
| 410          | HFA: Living with Grief: When Illness is Prolonged              | 1                      |  |   | X  |   |  |        |
| 411          | HFA: Living with Grief: Who we are, How We Grieve              | 1                      |  |   | X  |   |  |        |
| 213          | HIPAA Privacy Training - Admin Staff                           | Contact Hours Only 0.5 |  |   |  |   |  | X      |
| 266          | HIPAA Privacy Training - Clinical Staff                        | Contact Hours Only 0.5 |  |   |  |   |  | X      |
| 214          | HIPAA Security Rule - 4 Segments                               | Contact Hours Only 2.4 |  |   |  |   |  | X      |

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| 185          | Home Visit Safety  | Contact Hours Only 0.4 |   |  |  |  |  |                    | X |
| 201          | Hospice & Palliative Care: Past, Present and Future  | 0.7                    |   | X  |  |  |  |                    |   |
| 180          | Hospice 101: An Introduction to Hospice Services   | 0.6                    |   | X  |  |  |  |                    |   |
| 203          | Hospice and the Letter People  | 0.6                    |   | X  |  |  |  |                    |   |
| 204          | Hospice and the Traveling Patient  | 0.5                    |   | X  |  |  |  |                    |   |
| 779          | Hospice in the Nursing Home: Contracting, Quality and Reg. Consider.                         | 1.1                    |   | X  |  | X  |  |                    |   |
| 937          | How to be a Great Social Worker  | 1                      | X   |  |  |  |  |                    |   |
| 826          | IDG, Careplanning and Coordination of Services   | 1.4                    |   | X  |  | X  |  |                    |   |
| 637          | Improving Clinical Documentation   | 0.9                    |   | X  |  |  |  |                    |   |
| 219          | Infection Control and You  | Contact Hours Only 0.5 |   |  |  |  |  |                    | X |
| 800          | Initial and Comprehensive Assessment   | 2.2                    |   | X  |  | X  |  |                    |   |
| 202          | Interdisciplinary Team: An Introduction for Hospice Staff                                    | 0.7                    |   | X  |  |  |  |                    |   |
| 216          | Introduction to Quality Assessment and Performance Improvement                               | Contact Hours Only 0.4 |   |  |  |  |  |                    | X |
| 817          | JCAHO: Going Beyond Medicare Certification to Joint Commission Accreditation                 | 1.2                    |   | X  |  | X  |  |                    |   |
| 207          | Just One More Bite   | Contact Hours Only 0.3 |   |  |  |  |  |                    | X |
| 643          | Keeping Their Stories Alive  | Contact Hours Only 0.9 |   |  |  |  |  |                    | X |
| 277          | Levels of Care: An Overview for Hospice Staff  | 1                      | X   | X  |  | X  | X  |                    |   |
| 1122         | Loss, Grief & Faith: A Guide for Professionals   | 1.4                    | X   | X  |  | X  |  |                    |   |
| 196          | Managing Stress, Boundaries and Burnout  | 1                      | X   | X  |  | X  | X  |                    |   |
| 780          | Medical Director Contracting   | 1                      |   | X  |  | X  |  |                    |   |
| 611          | Medical Directors: It Takes a Village: Engendering Community Physician Support               | 0.9                    |   | X  |  |  |  |                    |   |
| 610          | Medical Directors: Physician's Role in Organizational Culture Change during Open Access      | 0.9                    |   | X  |  |  |  |                    |   |
| 612          | Medical Directors: Plumbing the Depths: Local Physician Recruitment for your Hospice Program | 0.7                    |   | X  |  |  |  |                    |   |
| 613          | Medical Directors: Staff Empowerment Through Extemporaneous Educational Opportunities        | 1                      |   | X  |  |  |  |                    |   |
| 609          | Medical Directors: The Medical Director's Role In Organizational Excellence                  | 0.8                    |   | X  |  |  |  |                    |   |
| 652          | Medicare Hospice Benefit - Updated   | 1.3                    | X   | X  |  | X  | X  |                    |   |
| 654          | Nutrition at end of life   | 0.5                    |   | X  |  |  |  |                    |   |

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| 187          | OSHA Annual Update  | Contact Hours Only 0.8 |  |   |  |   |  | X                  |
| 208          | Pain Hurts Everyone: Managing and Understanding Pain          | 0.9                    |  | X   |  |   |  |                    |
| 544          | Pain Management in Hospice: Part 1                            | 0.7                    |  | X   |  |   |  |                    |
| 546          | Pain Management in Hospice: Part 2                            | 0.9                    |  | X   |  |   |  |                    |
| 547          | Pain Management in Hospice: Part 3 Case Studies               | 0.9                    |  | X   |  |   |  |                    |
| 239          | Patient Rights and Responsibilities                           | Contact Hours Only 0.3 |  |   |  |   |  | X                  |
| 833          | Performance Improvement Projects                              | 1.1                    |  | X   |  | X   |  |                    |
| 375          | Pre-Hospice Care  | 1.1                    |  | X   |  |   |  |                    |
| 198          | Principles of Pain & Symptom Management                       | 1.1                    | X  | X   |  | X   | X  |                    |
| 222          | Professional Boundaries in Hospice Care                       | 0.7                    |  | X   |  |   |  |                    |
| 1197         | Prognostication in End of Life                                | 0.9                    |  | X   |  |   |  |                    |
| 824          | Providing Hospice Care to Residents of a SNF/NF or ICFMR      | 1.1                    |  | X   |  | X   |  |                    |
| 228          | Psychological Factors at the End of Life                      | 0.7                    |  | X   |  |   |  |                    |
| 847          | Psychosocial Assessment, Intervention and Treatment Planning  | 1.2                    | X  |   |  |   |  |                    |
| 518          | QAPI: - Session 6 The QAPI Opportunity                        | Contact Hours Only 0.7 |  |   |  |   |  | X                  |
| 828          | QAPI: Developing and Implementing a QAPI Program              | 1.4                    |  | X   |  | X   |  |                    |
| 515          | QAPI: - Session 3 Program Activities                          | Contact Hours Only 1.0 |  |   |  |   |  | X                  |
| 513          | QAPI: Session 1 - Intro to QAPI                               | Contact Hours Only 0.8 |  |   |  |   |  | X                  |
| 514          | QAPI: Session 2 Program Data and Performance Measures         | Contact Hours Only 0.8 |  |   |  |   |  | X                  |
| 516          | QAPI: Session 4 Performance Improvement                       | Contact Hours Only 0.6 |  |   |  |   |  | X                  |
| 517          | QAPI: Session 5 Patient-level and Hospice-level QAPI Measures | Contact Hours Only 1.0 |  |   |  |   |  | X                  |
| 827          | QAPI: What Hospices Need to Know and Do                       | 1.5                    |  | X   |  | X   |  |                    |
| 209          | Quality of Life Issues  | Contact Hours Only 0.3 |  |   |  |   |  | X                  |
| 830          | Religious Beliefs and Traditions at the End of Life           | 1.4                    | X  | X   |  | X   | X  |                    |
| 220          | Safety in the Home  | Contact Hours Only 0.5 |  |   |  |   |  | X                  |
| 221          | Safety in the Workplace: Workplace Violence                   | Contact Hours Only 0.5 |  |   |  |   |  | X                  |
| 186          | Sexual Harrassment  | Contact Hours Only 0.3 |  |   |  |   |  | X                  |

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| 840          | Social Work Boundaires as an Ethical Consideration                         | 1.2                    | X  |   |  |   |  |        |
| 843          | Social Work Ethics in End of Life Care                                     | 2.1                    | X  |   |  |   |  |        |
| 842          | Social Work Leadership in Hospice Care                                     | 1.1                    | X  |   |  |   |  |        |
| 224          | Spirituality in End of Life Care   | 1.3                    | X  | X   |  | X   | X  |        |
| 844          | Strategies to Maintain Effectiveness - Indicators of the Need to Step Away | 1.3                    | X  |   |  |   |  |        |
| 1224         | Swine Flu: What Every Hospice Needs to Know About H1N1                     | 0.5                    |  | X   |  |   |  |        |
| 845          | The Dyspneic Patient and Family in Times of High Anxiety                   | 1                      | X  |   |  |   |  |        |
| 846          | The Practitioner's Role in End of Life Geriatric Care                      | 1.4                    | X  | X   |  | X   |  |        |
| 205          | Through the Fire: A Dying Exercise   | Contact Hours Only 0.3 |  |   |  |   |  | X      |
| 1098         | Tools, Tools, & More Tools to help the Grieving                            | 1                      | X  | X   |  | X   | X  |        |
| 240          | Trajectory of Illness, Stages of Dying                                     | 0.9                    |  | X   |  |   |  |        |
| 1099         | Virtual Dreams: Getting Clients to Open Up Quickly and in Depth            | 0.4                    |  |   |  |   | X  |        |
| 573          | Visit Reporting Series: Part 2: Do it Now. Do it Right                     | 1.3                    |  | X   |  | X   |  |        |
| 572          | Visit Reporting Series: Part 1-Get Ready. Get Smart                        | 1.3                    |  | X   |  | X   |  |        |
| 1038         | Withholding, Withdrawing Treatment   | 0.7                    |  | X   |  |   |  |        |
| 1151         | Working with Challenging Cases: A Problem Solving Model for Social Workers | 1.2                    | X  |   |  |   |  |        |
|              |  |                        |  |   |  |   |  |        |
|              |  |                        |  |   |  |   |  |        |
|              |  |                        |  |   |  |   |  |        |